

## **TERMS & CONDITIONS OF SALE, FULFILMENT AGREEMENT, AND RETURN POLICY**

- PLEASE USE One Round ITEM NUMBER WHEN ORDERING.
- ORDERS LESS THAN \$100.00 OF SHIPPABLE PRODUCT WILL BE CHARGED A \$5.00 SERVICE CHARGE.
- IF One Round IS NOT PROVIDED WITH THE CORRECT ADDRESS OR AN ADDRESS REDIRECTION IS NECESSARY, A SERVICE CHARGE WILL BE CHARGED TO THE CUSTOMER BASED ON THE RESPECTIVE CARRIER'S CURRENT RATES.
- A 8.25% ILLINOIS SALES TAX WILL BE CHARGED TO ALL CUSTOMERS THAT DO NOT HAVE A SALES TAX PERMIT ON FILE.

### **FULFILMENT AGREEMENT:**

One Round WILL SHIP THE ITEMS ORDERED FROM ITS INVENTORY OR FROM THE INVENTORY OF OUR SUPPLIERS, OR MANUFACTURERS, WITHIN 7 DAYS OF THE RECEIPT OF THE ORDER. IF THE ORDER INCLUDES KITTING AND/OR WORK, I.E. MOUNTING AND SIGHTING THE OPTICS, MOUNTING MUZZLEBREAKS, BIPODS, BREAKING-IN THE BERRREL ON THE RANGE, CRYOGENIC TREATMENT OF THE BARREL, ETC., One Round WILL COMMUNICATE THE LEAD TIME TO THE CUSTOMER TO REACH THE CUSTOMER'S AGREEMENT ON THE SHIPPING DATE. IF THERE IS A DELAY IN FULFILLING THE ORDER One Round WILL COMMUNICATE THE LEAD TIME TO THE CUSTOMER, AT THAT TIME THE CUSTOMER HAS THE OPTION TO EITHER ACCEPT THE NEW LEAD TIME OR REQUEST TO CANCEL THE ORDER AND RECEIVE THE REFUND.

IF THE ORDERED ITEMS BECOME UNAVAILABLE BUT MONEYS HAVE BEEN RECEIVED FROM THE CUSTOMER BY One Round, A FULL REFUND WILL BE REIMBURSED TO THE CUSTOMER.

### **CREDIT CARD ORDERING INSTRUCTIONS AND CONDITIONS:**

- IF NOT USING THE WEB-BASED ORDERING LINKS, PLEASE INFORM THE SALESPERSON OF YOUR WISH TO CHARGE TO MASTERCARD, VISA, DISCOVER, OR AMEX.
- HAVE YOUR CARD #, CARD HOLDER'S NAME, 3- or 4-DIGIT SECURITY CODE, AND EXPIRATION DATE READY TO GIVE SALESPERSON.
- SHIPMENT OF FIREARMS WILL BE DONE ACCORDING TO ALL LOCAL AND FEDERAL LAWS AND REGULATIONS, IT WILL BE DONE ONLY TO A FFL HOLDER IN GOOD STANDING WHO WILL PROCESS THE REQUIRED 4473 FORM WITH INPUT FROM THE CUSTOMER, AND MIGHT CHARGE A FEE FOR THIS SERVICE. IT IS THE CUSTOMER'S RESPONSIBILITY TO COMMUNICATE THE CONTACT INFORMATION OF THIS STORE OR INDIVIDUAL TO One Round AT THE TIME OF THE ORIGINAL ORDER FOR US TO VERIFY THE ADDRESS AND VALIDITY OF THE FFL LICENSEE.

- TO PURCHASE FIREARMS, AMMUNITION, OR COMPONENTS, **ILLINOIS** RESIDENTS MUST HAVE A VALID **FOID CARD** IN ADDITION TO COMPLYING WITH ANY LOCAL LAWS AND REGULATIONS, THIS IS THE CUSTOMER'S RESPONSIBILITY. One Round CAN SHIP FIREARMS TO FFL HOLDERS EXCLUSIVELY.

- IF THE PURCHASE IS CARRIED OUT IN OUR FACILITY, THE PROCESSING OF THE 4473 PAPERWORK AND STATE POLICE AUTHORIZATION CARRIES A \$40.00 FEE THIS AMOUNT WILL BE DEDUCTED FROM THE PURCHASE PRICE OF THE FIREARM FOR WHICH IT WAS PROCESSED ONLY IF SALE TAKES PLACE AND THE ORDER IS PAID IN FULL.

- ALL MERCHANDISE PRICES AND FREIGHT QUOTED REFLECT A 3% CASH DISCOUNT THAT CAN NOT BE EARNED FOR CREDIT/DEBIT CARD ORDERS.

- WE DO NOT ACCEPT 3RD PARTY CREDIT CARDS.

Before SHIPMENT, PAYMENT IN FULL MUST BE RECEIVED BY One Round.

WHEN ORDERING A FIREARM KIT, OR WHEN THE MERCHANDISE IS ON BACK-ORDER, 30% OF THE FULL PRICE, MUST BE RECEIVED BY One Round TO INITIATE THE PROCESS.

CHECKS: RETURNED CHECK POLICY: ALL RETURNED CHECKS ARE PROCESSED BY THE BANK TWICE BEFORE BEING DEEMED INSUFFICIENT. PER IL STATUTE (810 ILCS 5/) A \$25.00 RETURNED CHECK FEE WILL BE APPLIED ON EACH OCCURRENCE TOTALING \$50.00 CHECKFAX: • THIS SERVICE ALLOWS YOU TO FAX A CHECK TO One Round FOR THE EXACT AMOUNT OF THE SHIPPABLE PRODUCT OR TO PAY AN OPEN BALANCE. VOIDED CHECKS OR CHECK COPIES RECEIVED WILL BE PROCESSED AS AN ACH DEBIT. • YOUR ACCOUNT MUST BE CHECK APPROVED TO QUALIFY FOR THESE TERMS. ACH: • UPON COMPLETION OF THE ACH AUTHORIZATION FORM, THIS SERVICE ALLOWS FUNDS FROM YOUR ACCOUNT TO BE DEBITED AT YOUR REQUEST OR PERIODICALLY. • YOUR ACCOUNT MUST BE CHECK APPROVED TO QUALIFY FOR THESE TERMS. • RETURNED ACH POLICY: A \$25.00 RETURNED ACH FEE WILL BE APPLIED ON ALL RETURNED ACH TRANSACTIONS PER IL STATUTE (810 ILCS 5/).

## **RESTRICTIONS:**

- One Round CANNOT POSSIBLY KNOW ALL OF THE INDIVIDUAL LOCAL, CITY, AND STATE RESTRICTIONS FOR THE PRODUCTS THAT WE SELL. THEREFORE, WE DO NOT WARRANT THAT YOU MAY LEGALLY PURCHASE, RESELL, OWN, OR USE SPECIFIC PRODUCTS OFFERED BY OUR COMPANY. MANY CITIES AND STATES PROHIBIT CERTAIN PRODUCTS AND YOU MUST BE IN COMPLIANCE WITH LOCAL LAWS REGARDING THESE PRODUCTS. THESE PRODUCTS INCLUDE, BUT ARE NOT LIMITED TO, FIREARMS, AMMUNITION, HIGH-CAPACITY MAGAZINES (PRE-BAN AND LAW ENFORCEMENT ONLY), KNIVES, AIR GUNS, PEPPER SPRAY, AND OTHER ITEMS. WHEN YOU PLACE AN ORDER WITH US FOR PRODUCTS THAT MAY HAVE RESTRICTIONS, YOU WARRANT TO US THAT YOU ARE A LEGAL ADULT 21 YEARS OF AGE OR OLDER, WITHOUT LEGAL RESTRICTIONS, AND ARE IN COMPLIANCE WITH ALL LOCAL, STATE, AND FEDERAL LAWS. ALL PRODUCTS WE SELL ARE FOR ADULT USE ONLY, PLEASE NOTE THAT **WE DO NOT SELL ANY FIREARMS TO INDIVIDUALS YOUNGER THAN 21 YEARS OF AGE**, GOVERNMENT SECURITY FORCES EXCLUDED. CHECK ALL LOCAL LAWS BEFORE PLACING YOUR ORDER. • NO AIR SHIPMENTS ALLOWED OF ITEMS WITH BATTERIES. WAREHOUSE PICKUP INSTRUCTIONS: • ALL PICKUP ORDERS

MUST BE PLACED AT LEAST 4 BUSINESS HOURS BEFORE PICKUP, POWDER ORDERS MUST BE PLACED 24 HOURS BEFORE PICKUP. CHARGE.

- TO AVOID DELAYS SCHEDULE PICKUP TIMES AT THE TIME OF ORDERING.

## **RETURN POLICY, RMA, AND INSTRUCTIONS:**

- NO MERCHANDISE WILL BE ACCEPTED FOR RETURN WITHOUT A 15% RESTOCKING FEE PLUS ORIGINAL AND RETURN FREIGHT CHARGES.

- CUSTOMERS THAT REFUSE COD SHIPMENTS WILL BE RESPONSIBLE FOR ORIGINAL AND RETURN FREIGHT CHARGES.

- NO MERCHANDISE ACCEPTED FOR RETURN WITHOUT A RETURN AUTHORIZATION NUMBER MARKED ON THE EXTERIOR SHIPPING CARTON. THIS RETURN NUMBER MUST BE OBTAINED FROM OUR CUSTOMER SERVICE DEPARTMENT WITHIN 30 DAYS AND RETURNED WITHIN 45 DAYS. WHEN OBTAINING A RETURN AUTHORIZATION NUMBER, YOU MUST HAVE THE INVOICE NUMBER THAT THE ITEM WAS PURCHASED ON. IF AFTER 45 DAYS, RA WILL BE CANCELLED. • MERCHANDISE RETURNED MUST BE RE-PACKED IN SUCH A WAY AS IT IS IN SALEABLE CONDITION WHEN RECEIVED; (NO WRITING ON INTERNAL BOXES, ETC.). • IT IS SOLELY AT One Round's DISCRETION TO ACCEPT RETURN MERCHANDISE, ADDITIONAL RESTOCKING FEES WILL BE CHARGED FOR LARGE QUANTITIES, OLD PACKAGING OR OTHER UNUSUAL CIRCUMSTANCES.

- WE ARE NOT A WARRANTY STATION FOR ANY COMPANY; THEREFORE, WE DO NOT ACCEPT WARRANTY REPAIRS. WARRANTY REPAIRS SHOULD BE SHIPPED TO THE MANUFACTURER OR THEIR AUTHORIZED SERVICE CENTERS.

- One Round WILL ONLY ACCEPT UNALTERED/NEW IN BOX ITEMS FOR RETURN. OTHER ITEMS THAT ARE UNABLE TO BE RETURNED ARE ► OVERSIZED ITEMS/SPECIAL ORDERED ITEMS/HYGIENIC PRODUCTS (MOUTH-BLOWN CALLS) HAZARDOUS ITEMS / FOOD PRODUCTS / SAFETY PRODUCTS ► OPTICS/IRON SIGHTS/SCOPE MOUNTS & RINGS WILL NOT BE ACCEPTED IF INSTALLATION HAS BEEN ATTEMPTED OR COMPLETED. ► One round CANNOT ACCEPT RETURNS ON GUNS, BARRELS, UPPERS, ETC. THAT HAS BEEN FIRED. • CUSTOMER SERVICE 815-814-8118. DAMAGED OR MISSING MERCHANDISE INSTRUCTIONS: • ALL DAMAGES AND SHORTAGES MUST BE REPORTED TO THE Oneround CUSTOMER SERVICE DEPARTMENT WITHIN 3 DAYS. • SAVE SHIPPING CARTONS AND DOCUMENTS FOR POSSIBLE INSPECTION BY CARRIER. • ALL DAMAGES AND SHORTAGES MUST BE REPORTED ON FREIGHT CARRIERS SHIPPING DOCUMENTS.

HAZARDOUS MATERIALS ORDERING INSTRUCTIONS: • AT PRESS TIME, POWDER, PRIMERS, AND PERCUSSION CAPS ARE CLASSED AS HAZARDOUS MATERIAL. THE FOLLOWING CHARGES APPLY PER SHIPPING CARTON FOR HAZARDOUS MATERIAL: \$39.00 ABOVE ANY OTHER SHIPPING CHARGES. • ONE HAZARDOUS FEE WAIVED PER ORDER WITH A MINIMUM OF 30 LBS OF POWDER. • IF SHIPPED OTHER THAN UPS/FEDEX THE FREIGHT CARRIERS ACTUAL HAZARDOUS FEES WILL APPLY.

**One round, LLC is not responsible for typographical errors. Prices can change without prior notice.**