

## **RETURN POLICY, RMA, AND INSTRUCTIONS:**

- NO MERCHANDISE WILL BE ACCEPTED FOR RETURN WITHOUT A 15% RESTOCKING FEE PLUS ORIGINAL AND RETURN FREIGHT CHARGES.

- CUSTOMERS THAT REFUSE COD SHIPMENTS WILL BE RESPONSIBLE FOR ORIGINAL AND RETURN FREIGHT CHARGES.

- NO MERCHANDISE ACCEPTED FOR RETURN WITHOUT A RETURN AUTHORIZATION NUMBER MARKED ON THE EXTERIOR SHIPPING CARTON. THIS RETURN NUMBER MUST BE OBTAINED FROM OUR CUSTOMER SERVICE DEPARTMENT WITHIN 30 DAYS AND RETURNED WITHIN 45 DAYS. WHEN OBTAINING A RETURN AUTHORIZATION NUMBER, YOU MUST HAVE THE INVOICE NUMBER THAT THE ITEM WAS PURCHASED ON. IF AFTER 45 DAYS, RA WILL BE CANCELLED. • MERCHANDISE RETURNED MUST BE RE-PACKED IN SUCH A WAY AS IT IS IN SALEABLE CONDITION WHEN RECEIVED; (NO WRITING ON INTERNAL BOXES, ETC.). • IT IS SOLELY AT One Round's DISCRETION TO ACCEPT RETURN MERCHANDISE, ADDITIONAL RESTOCKING FEES WILL BE CHARGED FOR LARGE QUANTITIES, OLD PACKAGING OR OTHER UNUSUAL CIRCUMSTANCES.

- WE ARE NOT A WARRANTY STATION FOR ANY COMPANY; THEREFORE, WE DO NOT ACCEPT WARRANTY REPAIRS. WARRANTY REPAIRS SHOULD BE SHIPPED TO THE MANUFACTURER OR THEIR AUTHORIZED SERVICE CENTERS.

- One Round WILL ONLY ACCEPT UNALTERED/NEW IN BOX ITEMS FOR RETURN. OTHER ITEMS THAT ARE UNABLE TO BE RETURNED ARE ► OVERSIZED ITEMS/SPECIAL ORDERED ITEMS/HYGIENIC PRODUCTS (MOUTH-BLOWN CALLS) HAZARDOUS ITEMS / FOOD PRODUCTS / SAFETY PRODUCTS ► OPTICS/IRON SIGHTS/SCOPE MOUNTS & RINGS WILL NOT BE ACCEPTED IF INSTALLATION HAS BEEN ATTEMPTED OR COMPLETED. ► One round CANNOT ACCEPT RETURNS ON GUNS, BARRELS, UPPERS, ETC. THAT HAS BEEN FIRED. • CUSTOMER SERVICE 815-814-8118. DAMAGED OR MISSING MERCHANDISE INSTRUCTIONS: • ALL DAMAGES AND SHORTAGES MUST BE REPORTED TO THE Oneround CUSTOMER SERVICE DEPARTMENT WITHIN 3 DAYS. • SAVE SHIPPING CARTONS AND DOCUMENTS FOR POSSIBLE INSPECTION BY CARRIER. • ALL DAMAGES AND SHORTAGES MUST BE REPORTED ON FREIGHT CARRIERS SHIPPING DOCUMENTS.

HAZARDOUS MATERIALS ORDERING INSTRUCTIONS: • AT PRESS TIME, POWDER, PRIMERS, AND PERCUSSION CAPS ARE CLASSED AS HAZARDOUS MATERIAL. THE FOLLOWING CHARGES APPLY PER SHIPPING CARTON FOR HAZARDOUS MATERIAL: \$39.00 ABOVE ANY OTHER SHIPPING CHARGES. • ONE HAZARDOUS FEE WAIVED PER ORDER WITH A MINIMUM OF 30 LBS OF POWDER. • IF SHIPPED OTHER THAN UPS/FEDEX THE FREIGHT CARRIERS ACTUAL HAZARDOUS FEES WILL APPLY.

**One round, LLC is not responsible for typographical errors. Prices can change without prior notice.**